



Seminar Cost

• \$2,499 USD

Price includes

- o Classroom & hands-on training
- IDA Certificate
- Certification administration (if you're taking this seminar for certification)
- o Equipment usage
- o Analytical equipment, lab ware, chemicals, etc.
- Small class size
 - Limited to 8 attendees
 - One-on-one attention
- o Unbiased training
 - DHP/IDA don't sell chemicals or equipment
- · Discounts may apply
 - "Early Bird" (10% 30 days prior, 15% 45 days prior) for scheduled regional seminars
 - o Other

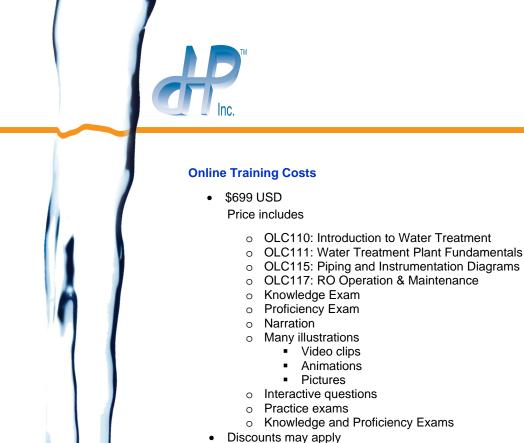
Seminar Length

- Three days
- 9 hours per day (8 a.m. to 5:00 p.m.)
 - o Four 10-15 minute breaks during the day
 - o 30-45 minutes for lunch

Seminar Description

This seminar provides the fundamental knowledge and proficiencies required to work in any reverse osmosis (RO) water treatment plant. This includes:

- · Overviews of which industries RO is used
- What the typical process flows are in different industries
- The subsystems of an RO water treatment plant, like air, water and power
- The equipment used, such as tools, valves, instruments, pumps, etc.
- · Overviews of RO, RO units and pretreatment



Length:

Description:

o Multiple-trainee discount

Thirty-Two (32) hours

o From time to time DHP runs special discounts

reverse osmosis (RO) water treatment plant. This includes:

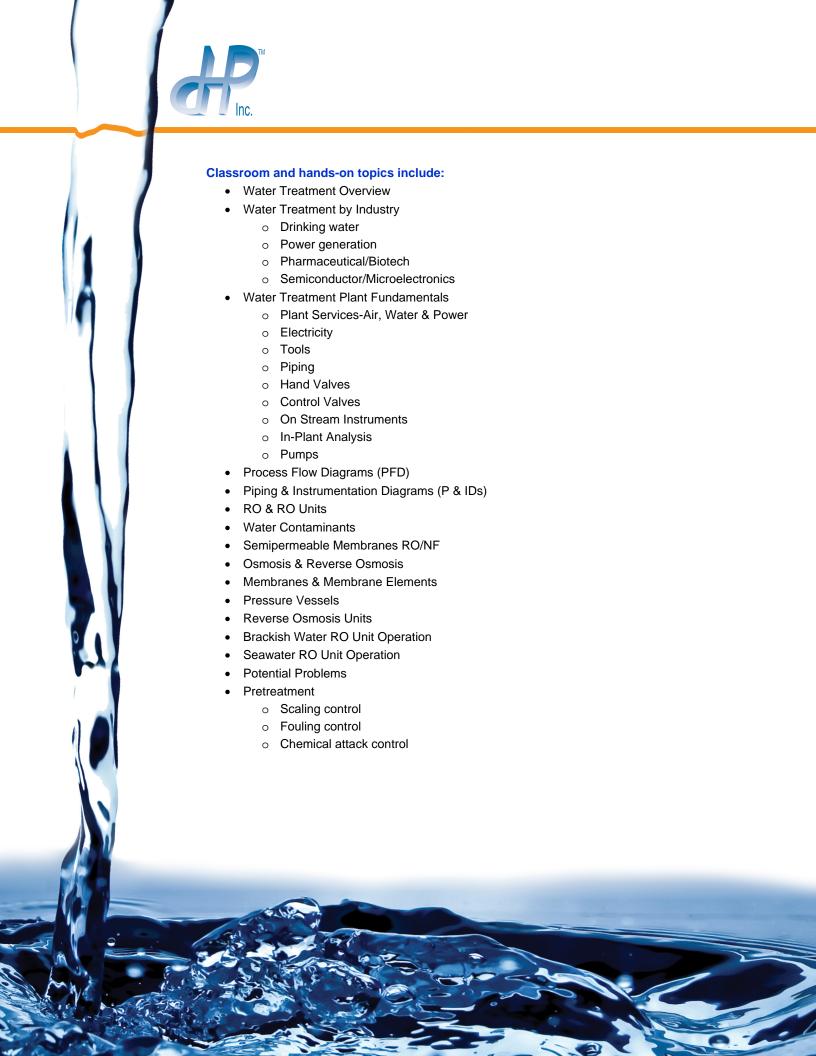
Overviews of RO, RO units and pretreatment

What the typical process flows are in different industries

· Overviews of which industries RO is used

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The subsystems of an RO water treatment plant, like air, water and power The equipment used, such as tools, valves, instruments, pumps, etc.





DHP's Training Methodology

DHP uses the consulting services of a Doctor of Education from Columbia University (Dr. Linda Paul) in the development of its training seminars. DHP's training methodology includes:

- Short, interesting, interactive lecture sessions using:
 - Power Point™ slides
 - o Video clips
 - o Animations
- Group exercises to enhance understanding and retention
- Workshops to further enhance understanding and retention
- Optional daily open-book Knowledge Verification Exam to document what was learned

A *Knowledge Verification Exam* and hands-on *Proficiency Verifications* are given each day. Don't worry...you'll pass. Since 1988, DHP has been training water treatment personnel like you. We take you step-by-step through the **knowledge and proficiencies needed to thoroughly understand and work in an RO water treatment system**. All exams are open book because nobody remembers everything for the rest of their lives...but you'll know in the future where to get the information you need in the book.

We provide a lot of repetition so that you will have no problem getting good scores. For example, to make sure that you know how a membrane element works, we:

- 1. First, go over the information in a Power Point™ format.
- 2. Second, go over the information in a video format.
- 3. Third, have you build a simulated RO membrane element
- 4. Fourth, have a workshop on the topic, which is really just a practice exam for the Knowledge Verification Exam at the end of the day. All workshops are performed in groups to aid in the learning experience. There will be no surprises on the daily Knowledge Verification Exams. You will have previously seen and answered similar questions in the workshops.

NOTE: Knowledge Verification Exams are optional. If you don't want to be certified, you don't have to take the exams.



Who Should Attend

Everyone who works with, or will work with, the reverse osmosis and pretreatment technologies in operating plants needs to know the tips, techniques and proficiencies taught in this seminar, including:

- Operators
- Maintenance personnel
- I & C Technicians
- Supervisors/Managers
- Engineers
- Original Equipment Manufacturers
- · Service technicians
- More

Why You Should Attend

From a Personal Standpoint

- After successfully completing this 3-day program you will be in the top 10% of RO personnel in the world in your level of understanding and proficiency
- If desired, you can add Reverse Osmosis Specialist I to your title and bio
- Puts you in a better position for job advancement
- You can't get this information anywhere else
- The instructor has decades of practical RO water treatment experience
- The instructor is an RO water treatment consultant
- The instructor is a professional trainer
- The seminar covers the material in a step-by-step manner so that everyone will understand the concepts presented
- The presentation uses a multimedia format, with many videos and animations provided

From an Employer's Standpoint

- Trained employees save you money by:
 - Having the knowledge needed to identify problems at an early stage
 - Having the ability to troubleshoot even difficult problems many RO systems face
 - o Using this knowledge to correct problems
 - o Less down time of the RO system
 - Increased system reliability
- Being able to show clients, customers and any applicable governmental agencies that your employees have been independently certified on their knowledge and proficiencies

